



Coimisiún na Scrúduithe Stáit State Examinations Commission

Leaving Certificate Applied 2003

Total Mark

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Vocational Specialism – Hair and Beauty

(240 marks)

Tuesday, 10th June
Morning 11.30 to 1.00

Directions to Candidates

1. Write your EXAMINATION NUMBER in this space:
2. WRITE ALL ANSWERS INTO THIS ANSWER BOOK.
3. Candidates must attempt **FOUR** questions.
One question from **each** of the four sections.
4. Each question carries 60 marks.

<i>For the Superintendent only</i>	<i>For the Examiner only</i>	
Centre Stamp	1. Total of end of page totals	
	2. Aggregate total of all disallowed questions	
	3. Total mark awarded (1 minus 2)	
	4. Bonus mark for answering through Irish (if applicable)	
	5. Total mark awarded if Irish Bonus.(3 plus 4)	
Note: The mark in row 3 (or row 5 if an Irish bonus is awarded) must correspond with the mark in the Total Mark box on the flap grid and on the front of the answerbook.		

Section 1 – Salon and Customer Care

(Attempt Question 1 or Question 2 from this section, each question carries 60 marks)

1. (a) Give **two** reasons why it is important for the receptionist to greet a client on arrival at a salon. (8 marks)

1. _____

2. _____

(b) Describe how a client might be greeted appropriately. (12 marks)

(c) List **four** examples of customer queries which a receptionist may have to respond to during a typical day in a salon. (12 marks)

1. _____

2. _____

3. _____

4. _____

- (d) A customer approaches the salon reception desk to make a complaint.
Outline the steps which the receptionist should take when dealing with the customer.
(16 marks)

- (e) Suggest some practical ways in which salon staff could ensure a high level of repeat business from customers.
(12 marks)

2. You have been asked to select a range of furniture and equipment suitable for a hairdressing salon which is being refurbished.

(a) Suggest **two** different sources of information which would help you when selecting the furniture and equipment for the salon. (8 marks)

1. _____

2. _____

(b) Outline **four** factors which you should consider when selecting **each** of the following items for the salon. (32 marks)

Work stations for stylists

1. _____

2. _____

3. _____

4. _____

Shampoo basins

1. _____

2. _____

3. _____

4. _____

Sterilisers

1. _____

2. _____

3. _____

4. _____

Hair brushes

1. _____

2. _____

3. _____

4. _____

(c) List **six** other items of furniture or equipment which you would recommend when refurbishing the salon. (12 marks)

1. _____

2. _____

3. _____

4. _____

5. _____

6. _____

(d) Give **two** reasons why gowns are worn in hairdressing salons. (8 marks)

1. _____

2. _____

Section 2 – Haircare

(Attempt Question 3 or Question 4 from this section, each question carries 60 marks)

3. (a) Describe an allergy test which should be carried out on a client before using a hair colouring product. (12 marks)

- (b) Indicate with a tick (✓) whether **each** of the following statements is true **or** false. (12 marks)

		TRUE	FALSE
1.	The use of hair colouring products swell the hair shaft making fine hair appear thicker.		
2.	Semi-permanent colour can enrich or darken hair colour but it cannot make it any lighter.		
3.	The development time for permanent colour, once it has been applied, is on average two hours.		
4.	Hair that has been coloured with permanent colour needs to have the roots retouched every week.		
5.	Permanent hair colour is not effective when used to colour white or grey hair.		
6.	Henna is used as a natural dye for colouring hair.		

- (c) Explain the difference between *highlights* and *lowlights*. (12 marks)

Highlights _____

Lowlights _____

- (d) List the equipment and materials required when applying highlights / lowlights to a client's hair. (12 marks)

- (e) Give some practical advice on the care and maintenance of coloured hair. (12 marks)

4. (a) What health and safety precautions should be taken when blow-drying hair? (12 marks)

(b) Describe briefly how to carry out **each** of the following methods of drying hair. (18 marks)

Blow-drying _____

Scrunch-drying _____

Finger-drying _____

(c) Sketch and describe the following hair-dryer attachments and state the purpose of **each**. (20 marks)

1. Nozzle

Description _____

Purpose _____

Sketch

2. Diffuser

Description _____

Purpose _____

Sketch

(d) Give **one** advantage and **one** disadvantage of using hair spray. (10 marks)

Advantage _____

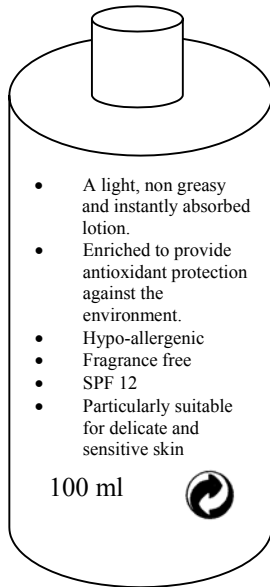
Disadvantage _____

Section 3 – Beautycare

(Attempt Question 5 or Question 6 from this section, each question carries 60 marks)

5. (a) The items of information listed below can be found on the label of a bottle of moisturising lotion. Write a sentence to explain **each**. (24 marks)

100 ml _____



Antioxidant protection _____

Hypo-allergenic _____

Fragrance free _____

SPF 12 _____

- (b) Identify some techniques used by cosmetic companies to encourage consumers to purchase their products. (12 marks)

- (c) Describe an advertisement for a beauty product which has caught your attention recently. (24 marks)

Refer to **each** of the following:

Name of beauty product _____

Type of beauty product _____

Description of the advertisement _____

Effectiveness of the advertisement _____

6. The use of a facemask is beneficial as part of a skin care routine.

(a) What are the benefits of using a facemask?

(8 marks)

(b) List **four** factors which you would consider when selecting a facemask for use at home. (12 marks)

1. _____

2. _____

3. _____

4. _____

(c) Give the recipe for and describe the method of making a facemask at home. (12 marks)

Recipe _____

Method of making _____

- (d) Describe the stages involved in applying **and** removing the facemask you have made. (16 marks)

Application of facemask _____

Removal of facemask _____

- (e) List the headings under which you would evaluate the facemask. (12 marks)

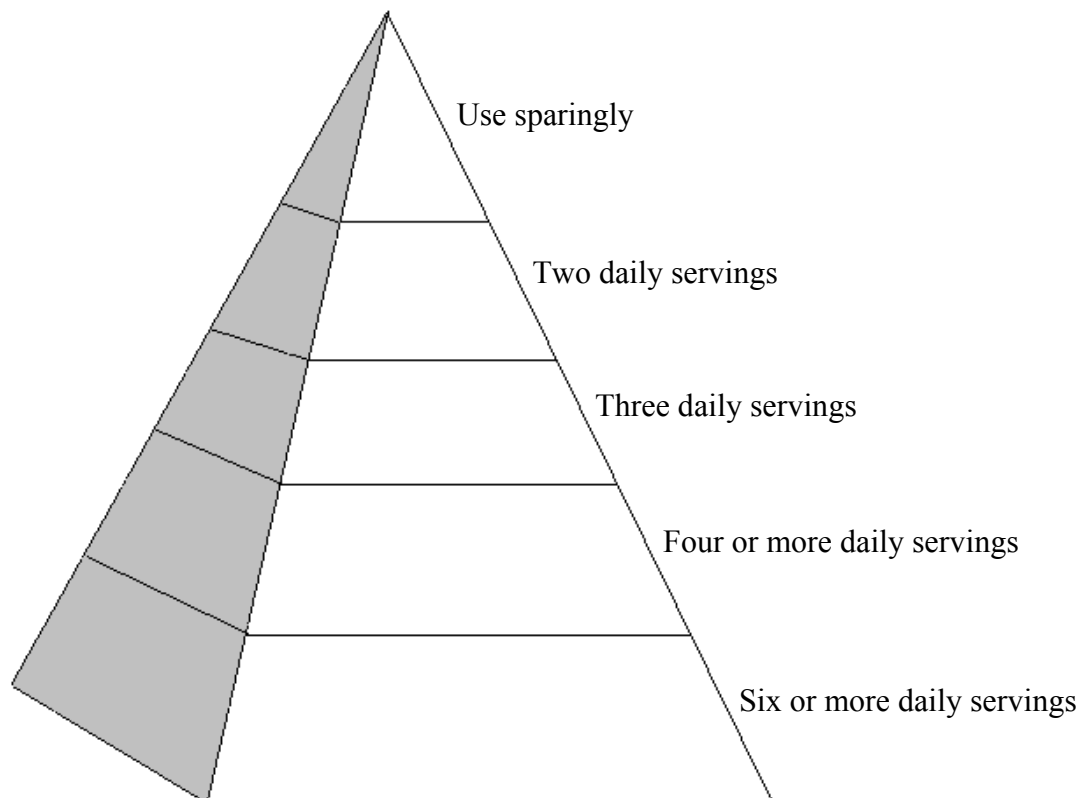
Section 4 - Bodycare

(Attempt Question 7 or Question 8 from this section, each question carries 60 marks)

7. (a) Explain what is meant by a balanced diet. (8 marks)

- (b) Write **each** of the foods listed below in the appropriate section of the food pyramid according to their recommended daily servings. (20 marks)

Chicken; banana; rice; bread; eggs; carrots; cheese; sugar; milk; pasta.



FOOD PYRAMID

(c) Name **two** dietary deficiencies and state how **each** deficiency might be overcome. (16 marks)

1. Dietary deficiency _____

How it might be overcome _____

2. Dietary deficiency _____

How it might be overcome _____

(d) What is a food allergy? (8 marks)

(e) Name **two** foods which commonly cause an allergic reaction. (8 marks)

1. _____

2. _____

8. (a) What is a fake tanning product? (8 marks)

(b) Why have fake tanning products become popular? (12 marks)

(c) Name a fake tanning product and describe the stages involved in applying it to the legs. (28 marks)

Name of fake tanning product _____

Preparation of legs prior to application _____

Application of fake tanning product to legs _____

(d) What steps should be taken in order to maintain the fake tan? (12 marks)

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For the examiner only

Question	Mark
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Total Mark	