



Coimisiún na Scrúduithe Stáit State Examinations Commission

Leaving Certificate Applied 2007

Vocational Specialism – Hair and Beauty

(240 marks)

Tuesday 12 June

Morning 11.30 to 1.00

Total Mark

--

Credit

--

Directions to Candidates

1. Write your EXAMINATION NUMBER in this space:
2. WRITE ALL ANSWERS INTO THIS ANSWER BOOK.
3. Candidates must attempt **FOUR** questions.
One question from **each** of the four sections.
4. Each question carries 60 marks.

<i>For the Superintendent only</i>	<i>For the Examiner only</i>		
Centre Stamp	1.	Total of end of page totals	
	2.	Aggregate total of all disallowed questions	
	3.	Total mark awarded (1 minus 2)	
	4.	Bonus mark for answering through Irish (if applicable)	
	5.	Total mark awarded if Irish Bonus (3 plus 4)	
Note: The mark in row 3 (or row 5 if an Irish bonus is awarded) must correspond with the mark in the Total Mark box on the flap grid and on the front of the answer book			

Section 1 – Salon and Customer Care

(Attempt Question 1 or Question 2 from this section, each question carries 60 marks)

1. (a) What are the benefits of using an *appointment system* in a hairdressing salon? (8 marks)

(b) Explain the differences between **each** of the following types of appointment systems: (16 marks)

Manual appointment system _____

Computerised appointment system _____

(c) State **two** advantages of giving an *appointment card* to a client when they make an appointment. (8 marks)

1. _____

2. _____

- (d) Describe the procedure that a receptionist should follow when taking a booking for a hair appointment over the telephone. (12 marks)

- (e) Describe the steps that a receptionist should take when dealing with **each** of the following situations:

A client on the telephone who wishes to cancel their hair appointment. (8 marks)

A client who requests an appointment with their hairdresser for a particular date and time. However, the hairdresser is already booked to do another client's hair. (8 marks)

2. (a) What is *first-aid*? (4 marks)

(b) List the items that should be in a *first-aid box* in the workplace. (12 marks)

(c) Why should the contents of a first-aid box be checked regularly? (8 marks)

(d) Where should the first-aid box be stored in a hairdressing salon?
Give **one** reason for your answer. (8 marks)

Suitable place to store first-aid box _____

Reason _____

(e) List **four** factors that may contribute to a hairdresser feeling faint in the workplace. (12 marks)

1. _____
2. _____
3. _____
4. _____

(f) Describe the first-aid treatment for **each** of the following:

A hairdresser who is *feeling faint* (8 marks)

A hairdresser who has received a *minor cut* from a hairdressing scissors (8 marks)

Section 2 – Haircare

(Attempt Question 3 or Question 4 from this section, each question carries 60 marks)

3. (a) State **four** factors that a stylist should consider before colouring a client's hair. (12 marks)

1. _____
2. _____
3. _____
4. _____

(b) Outline **two** advantages and **two** disadvantages of using hair colour. (16 marks)

Advantages

1. _____

2. _____

Disadvantages

1. _____

2. _____

(c) Describe how to *protect* a client's skin and clothes before carrying out a colour service. (8 marks)

Skin _____

Clothes _____

(d) *Temporary hair colour* washes out of hair the first time it is shampooed.
Identify **two** different types of temporary hair colour and explain how **each** is applied. (16 marks)

1. Type of temporary hair colour _____

How it is applied _____

2. Type of temporary hair colour _____

How it is applied _____

(e) Why is it important to ensure that a client's *record card* is updated immediately after their colour service? (8 marks)

4. (a) What is the purpose of carrying out a *client consultation* in a hairdressing salon? (4 marks)

(b) List **two** tools / aids that a hairdresser might use during a client consultation. (4 marks)

1. _____

2. _____

(c) Suggest how a hairdresser might ensure the *comfort* **and** *privacy* of a client during a consultation. (12 marks)

(d) Identify **four** relevant questions that a hairdresser should ask a client during a consultation. (16 marks)

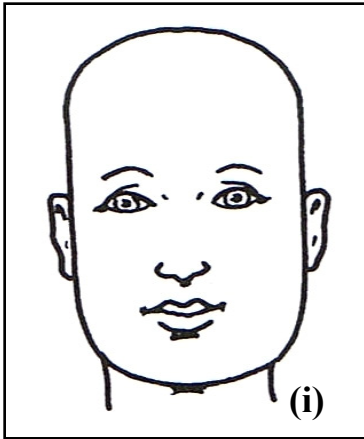
1. _____

2. _____

3. _____

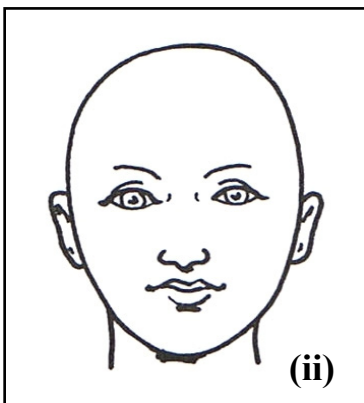
4. _____

(e) Name **each** of the following face shapes **and** describe a suitable hairstyle for **each**.
(24 marks)



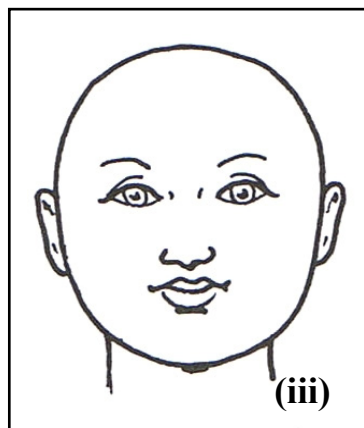
(i) Name of face shape _____

Suitable hairstyle _____



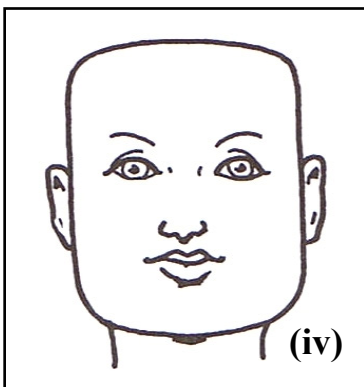
(ii) Name of face shape _____

Suitable hairstyle _____



(iii) Name of face shape _____

Suitable hairstyle _____



(iv) Name of face shape _____

Suitable hairstyle _____

Section 3 – Beautycare

(Attempt Question 5 or Question 6 from this section, each question carries 60 marks)

5. (a) Explain the main differences between an *eyebrow trim* **and** an *eyebrow reshape*.
(12 marks)

Eyebrow trim _____

Eyebrow reshape _____

- (b) Name **and** describe **two** different methods that are used to remove hair from the eyebrows.
(12 marks)

1. Name of method _____

Description _____

2. Name of method _____

Description _____

- (c) Outline **three** factors that should be considered *before* reshaping the eyebrows.
(9 marks)

1. _____

2. _____

3. _____

(d) Tick (✓) whether **each** of the following statements is true **or** false. (10 marks)

	TRUE	FALSE
Eyebrow hairs should be removed in the direction of the hair growth.		
Most of the eyebrow hairs are removed from above the eyebrow line.		
A scissors is a suitable tool to use when reshaping the eyebrow.		
Eyebrow shaping cannot take place in a salon if a client has an eye infection.		
It is common to react by sneezing when having your eyebrows trimmed.		

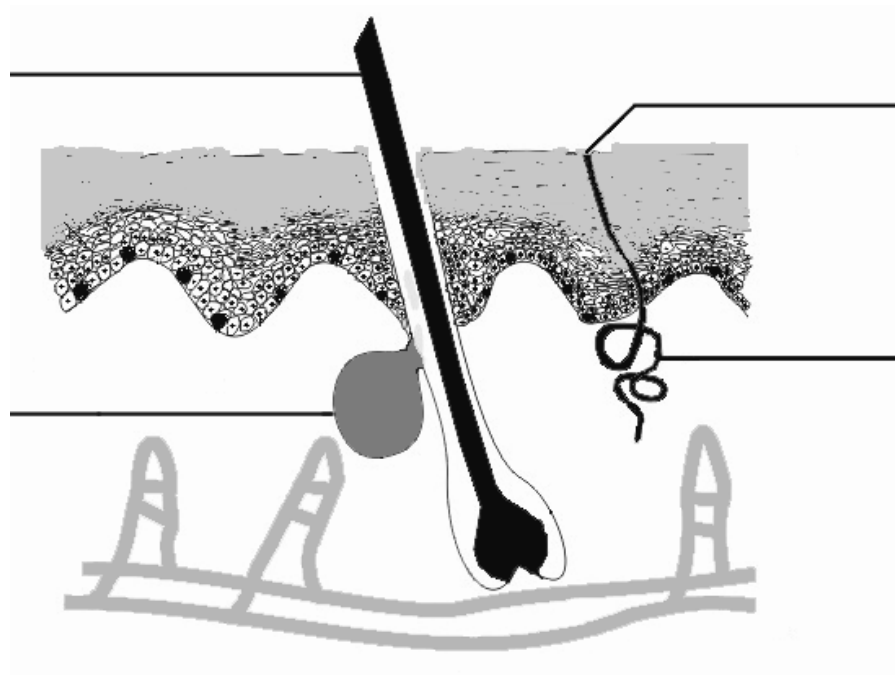
(e) What factors would you consider when purchasing a pair of tweezers? (9 marks)

(f) What *aftercare advice* would you give to a client *following* an eyebrow reshape? (8 marks)

6. (a) Label the diagram of the *skin* below to indicate the position of **each** of the following:

pore; sweat gland; hair; sebaceous gland (oil gland).

(12 marks)



Structure of the Skin

(b) List **four** functions of the skin.

(12 marks)

1. _____
2. _____
3. _____
4. _____

(c) Tick (✓) whether **each** of the following statements is true **or** false.

(8 marks)

	TRUE	FALSE
The skin reflects a person's general health, diet and lifestyle.		
The skin is thickest on the eyelids.		
A complete surface layer of skin is shed approximately every 5 days.		
The skin is the smallest organ of the body.		

- (d) Using the information in the table below, match **each** skin type with the correct description. Record the answers in the spaces provided. (12 marks)

SKIN TYPE	DESCRIPTION	
NORMAL	(a)	The skin is partly oily and partly dry. The oily parts are usually found on the chin, nose and forehead.
DRY	(b)	The skin is balanced. It is neither too dry or too oily. It is free from blemishes and spots, and looks healthy.
GREASY	(c)	The skin lacks sebum or moisture. It may be rough in texture and inclined to flake.
COMBINATION	(d)	The skin is shiny due to excess sebum. It is prone to spots. The pores are enlarged and moisture content is high.

NORMAL		GREASY	
DRY		COMBINATION	

- (e) Discuss the possible effects of puberty on facial skin. (8 marks)

- (f) Describe how the face should be cared for during puberty. (8 marks)

Section 4 - Bodycare

(Attempt Question 7 or Question 8 from this section, each question carries 60 marks)

7. (a) Why is a high standard of *personal hygiene* important? (12 marks)

(b) Explain the differences between *bathing* **and** *showering*. (12 marks)

Bathing _____

Showering _____

(c) Give examples of personal hygiene items that you would recommend to a teenager. (8 marks)

1. _____	5. _____
2. _____	6. _____
3. _____	7. _____
4. _____	8. _____

(d) Identify **four** factors that could contribute to underarm odour. (12 marks)

1. _____
2. _____
3. _____
4. _____

(e) Name **and** state the purpose of **each** of the following bathroom items, tools / equipment. (16 marks)



Name _____

Purpose _____



Name _____

Purpose _____



Name _____

Purpose _____



Name _____

Purpose _____

8. (a) What is *posture*? (4 marks)

(b) List **three** reasons why *good posture* is important. (12 marks)

1. _____

2. _____

3. _____

(c) Identify **three** factors that contribute to *poor posture*. (12 marks)

1. _____

2. _____

3. _____

(d) Describe the correct *standing* position for an employee whose work involves standing for long periods. (12 marks)

- (e) Describe the correct *sitting* position for a person whose work involves sitting at a computer desk all day. (12 marks)

- (f) Tick (✓) whether **each** of the following statements is true **or** false. (8 marks)

	TRUE	FALSE
A person's risk of developing osteoporosis decreases with age.		
Broken bones are the most common problem for people with osteoporosis.		
There is a higher risk of developing osteoporosis if there is a history of it in your family.		
Too much calcium in the diet can lead to osteoporosis.		

Blank Page

Blank Page

Blank Page

For the examiner only

Question	Mark
1	
2	
3	
4	
5	
6	
7	
8	
Total Mark	